

EMPLOYEE ENGAGEMENT WORKSHOP

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Description:

Research has shown that employees with higher employee engagement significantly outperform those with low engagement. However, a recent Gallop Poll showed that 73% of employees are dissatisfied with their jobs. If employees are not enabled, if communication is not optimal, if teams are not adequately structured, and if there is not a diligent pulse check of employees' sentiment, motivation and performance will fall.

This in turn triggers a series of side effects: customer service wanes, productivity plummets, absenteeism rises, and turnover increases. By the time you identify these lagging indicators of poor engagement, it is usually too late. This workshop will address causes of low employee engagement and offer recommendations on how to empower and engage your people.

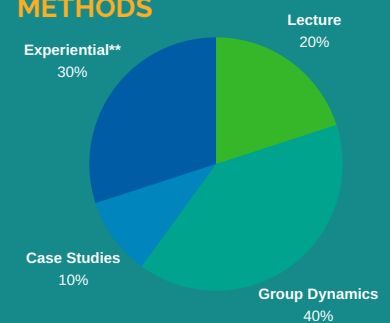
In this Course Participants will Learn To:

- *What employees want in their work-lives
- *What is job satisfaction and how does it relate to employee engagement?
- *How to achieve job satisfaction
- *What is empowerment and how does it relate to employee engagement?
- *How to empower employees in their roles
- *The implications of poor employee engagement
- *A multi-party approach to employee engagement
- *Different management styles and how employees respond to them
- *Toxic management behaviors to avoid at all costs
- *The multi-generational workforce and millennials
- *Effectively managing the changing generational demographic
- *Optimal communication for optimal results
- *Conflict resolution: basic skills & best practices
- *Providing effective feedback
- *The role of autonomy, challenge, and meaningful work in your organization
- *Intrinsic vs. extrinsic motivation and on-the-job performance
- *Ways to monitor employee sentiment

DELIVERY OPTIONS

1-Day Intensive

METHODS



**Simulations, practice exercises, etc.

PROCESS

- 1 Pre-Training Assessment
- 2 Tailored Content
- 3 Expert Delivery
- 4 Post-Training Evaluation
- 5 Post-Training Assessment
- 6 3-Month Follow-up

OTHER TOPICS

People Strategy
Talent Management
Motivation
Group Facilitation
Recruiting